

# Dear Guest,

On behalf of the management and our team at Bonnington Dublin Hotel we are delighted to welcome you to one of Dublin's business and leisure Hotels. As a member of the McGettigan Group, our hotel is situated on the Sword's Road, Dublin 9.

Bonnington Dublin Hotel prides itself on providing excellent facilities and attentive round the clock service, balanced with an authentic Irish experience of superior customer care.

If you require any assistance or additional information during your stay with us, please do not hesitate to contact reception by dialling **'0'** or our management team.

If you are planning a wedding, special occasion or conference our dedicated team are available to discuss your requirements.

If at any time you have a suggestion on how we can improve our service to you, please just let us know. Should you require anything, to ensure you have a more enjoyable stay with us, please do not hesitate to contact a member of our team for assistance.

Thank you for choosing Bonnington Dublin Hotel. We trust your stay will be enjoyable and hope that you continue to use our Hotel for your accommodation needs in the future. If you would like to extend your stay, please contact reception where they will be delighted to offer you our very best rate.

We truly hope you will enjoy your stay with us and we look forward to welcoming you back in the near future. Thank you!

Kind regards,

Shane Cassidy General Manager



# **Hotel Dining Options**

Breakfast Served daily in The Broomfield Suite -

Monday-Friday: 7am to 10am Saturday & Sunday: 7:30am to 10:30am Bank Holiday: 7:30am to 10:30am

## The Croft Bar & Bistro

In the Croft Bar & Bistro we offer the perfect ambience for every dining experience. Our mission is to produce exciting and modern Irish food using only the finest and traceable ingredients to present menus that are perfectly executed and served by our dedicated team of chefs.

## **Opening Times**

Monday-Friday: 10.30am-11:30pm Saturday: 11am-12:30pm Sunday: 12am-11pm

Service Times Monday – Sunday: 12pm – 9:15pm

## McGettigan's D9

We are part of well-known McGettigan group who owns hotels and bars in Ireland, UK, Singapore, UAE and Jakarta.

A family-run company, McGettigan's roots go back to 1964, when CEO of the McGettigan Group, Dennis McGettigan's father Jim McGettigan opened his first pub in Dublin in Queen Street. The family's success grew and in 1978, they bought their first hotel and have been adding to it's portfolio ever since.



McGettigan's D9 is located within Bonnington Dublin Hotel and is an ideal place for enjoying a great meal, drinks and friendly banter. Sport is at the forefront of the bar – guests can watch all the latest football, GAA, rugby and much more.

# McGettigan's D9

## **Opening Times**

Wednesday-Friday: 5:30pm-11:30pm Saturday & Sunday: 12pm-12:30am

## Service times

Wednesday-Friday: 5:30pm-9:15pm Saturday-Sunday: 12.00pm-9:15pm

## **Tea & Coffee Facilities**

Tea & Coffee facilities are available in your bedroom, if you require any further supplies, please request this through our reception desk by dialling **'0'**.

## Wi-Fi & Internet Access

All our bedrooms have free Wi-Fi; the access code is bonnington1

# **Accommodation Services**

To ensure your stay is as comfortable as possible, our housekeeping team can provide extra blankets, towels and toiletries. To avail of any of the above please contact reception.

## Do Not Disturb

If you wish not to be disturbed at any time during your stay, please leave the "Do Not Disturb" sign on your door, this sign can be found at the back of your door. Please contact reception and inform them should you not want to be disturbed with calls.



#### **B.Fit Fitness & Leisure Club**

At the Bonnington Dublin Hotel we have a fully equipped leisure centre.

#### **Opening times**

Monday- Friday: 6:30am-9:30pm. Children's hours **9:00am-7:00pm** Saturday-Sunday: 8am-8pm. Bank/ Public Holiday: 8am-8pm

Please note that children must be accompanied by an adult whilst in the pool. Last admission to the Leisure Club is 30 minutes prior to closing. For any additional questions, please contact leisure club dialling "**5722**".

#### Hats

Swimming hats must be worn at all times in the swimming pool, if you do not have one, they can be purchased in the leisure centre at €3.00 per hat.

## Padlocks

Locker keys can be provided for a €5 deposit.

## Jewellery

It is not advisable to wear jewellery in the Jacuzzi, sauna or steam room.

## Laundry & Dry Cleaning

The hotel offers same day service for articles handed into reception before 8am Monday-Saturday (excluding Sundays and bank holidays). Prices for dry cleaning and laundry are located at reception. A laundry is available at reception for collection.

#### Photocopying & Fax Services

If you wish to receive or send emails or have items photocopied, please contact reception who will be happy to accommodate you. Please be advised that a printing cost will apply. Our email address is <u>info@bonningtondublin.com</u>



# **Checking Out**

All rooms must be vacated by 11am.

## **Express Checkout**

For our Guests in a hurry, take advantage of our "Express Check Out", which offers the option of sending an invoice by email, mail or a quick pick up at the reception desk.

#### **Smoking policy**

All our guest bedrooms are non-smoking. In the event that a guest smokes within a hotel bedroom, the hotel reserves the right to charge deep cleaning fee of  $\notin$ 150. This also applies when smoke alarms are interfered with.

#### Security

Please ensure your bedroom door and windows are locked when you leave your room. There is a safe in your room for your valuables. We regret that the hotel cannot be held responsible for loss or damage to any guest's property.

## Taxi

Should you require a taxi, please contact reception by dialling '0'

#### **Bus Routes**

Buses to the City Centre and the Airport pass outside the hotel. The bus numbers to City are 1, 16, 33 and 41.

## Visitors

All unregistered visitors are requested to leave guestrooms before 11pm

## Wake-up calls

Please book your early morning wake-up call with reception before you retire.



# Lost Property

Lost property will be retained on the premises for a period of 3 months only

## Mail & Messages

Please check with reception for any incoming mail messages.

# Pets

We regret that pets are not allowed in the Hotel or Leisure Centre, with the exception of guide dogs.

# **Phone Chargers & Adapters**

If you have forgotten your phone charger or adapter, we may be able to help. Please enquire reception who will accommodate you where possible.

## **International Dialling Codes**

Great Britain 0044, United States 001, France 0033, Italy 0039, Germany 0049, Spain 0034, Portugal 00351, Japan 0031, Australia 0061 To make an outside call, dial 9, pause for a dial tone and then dial your number. Charges for calls are standard rate plus 30% additional charge.

## **Doctor/Dentist**

For any medical needs please contact reception by dialling **'0'**. A visit from a doctor will incur a fee payable to the doctor. **ATM's** - Reception will supply you with the information on the location of the nearest ATM.

# **Churches and Places of Worship**

Churches of all denominations are within easy access of the hotel and our reception will provide you with directions and current times of service.



#### **Tourist Information**

The main thoroughfare of Dublin City, O'Connell Street is 15-minute bus journey away leading to the heart of Dublin's 'shopping areas including Henry Street, Powerscourt Centre, Grafton Street and St. Stephen's Green.

#### Local Interests

Dublin is home to Irelands National GAA Stadium, Croke Park which is a 25-minute walk from our property. Croke Park also regularly play hosts to some of the biggest national and international music artists.

In addition, within walking distance from the hotel, are the Famed National Botanic Gardens and Historic Glasnevin Cemetery. Our reception staff will be delighted to assist you with more information about these venues.

#### **Baggage Service**

Should you require assistance with your luggage please do not hesitate to contact our reception team dialling '0'.

## **Dietary Requirements**

Our food and beverage team will be delighted to assist with any specific dietary requirements throughout your stay with us. Please do not hesitate to inform a member of our team.

# **Barber/Hairdressers Services**

There are a number of hairdressers and barbers situated close to the hotel. Please contact our reception by dialling **'0'** who will be happy to assist.



# Please read the following,

## **Emergency evacuation procedures.**

#### On discovering a fire, raise the alarm, stay calm.

The alarm can be activated by breaking the glass on any red fire alarm activation point or by dialling reception at extension "0".

#### Close all doors and windows.

Do this to help prevent the spread of smoke and fire only if it is safe to do so.

#### Evacuate all occupants from the danger area.

Make sure all occupants of your room are accounted for. If they are in any part of the hotel leave by emergency exits and report the situation to the Fire Warden at the assembly.

#### Do not attempt to fight the fire.

#### Do not stop to collect luggage.

#### Leave the building by the nearest emergency exit.

If the corridor or emergency stairwells are blocked or full of smoke return to your room. Close the door and telephone reception informing them of your location. If you encounter smoke, stay near the floor where the freshest air will be found. If possible, put sheets and towels around the bottom of the door.

#### Do not return for any personal belongings.

## On leaving the hotel, go straight to the guest assembly.